



- 1 Although we always stride for our best, there are cases when we cannot produce the expected shape due to matted hair, tangle, skin conditions,etc
- 2 Grooming may be stopped in case of change in physical condition, extreme emotional distress, biting or rampage. Consultation will be provided for future grooming methods.
- 3 Any chronic disease (heart disease,epilepsy,allergy,etc) need to be reported prior to the appointment.
- 4 Elderly dogs over 11 years of age need to have veterinarian's permission.
- 5 Dogs must be treated and be free of fleas and ticks. The appointment is rescheduled after the treanment at an animal hospital if flea or tick is found.
- 6 Refrain from making grooming appointment when your pet is in heat.
- 7 In case of any health abnormality, the owners will be contacted immediately to take necessary action such as taking the dog to animal clinic for treatment. Any veterinary fee will be the owner's responsibility. Even when the owner is unreachable, we may decide to proceed with the appropriate treatment.
- 8 We are committed to provide excellent care for your pet. Under no circumstances Windy or its employees will be held responsible for sudden change in health, death, injury or disappearance caused by unforeseen accidents.
- 9 The appointment will be canceled when the tims is passed. Please contact us if you are late to the appointment.
- 10 Your pet needs to have vaccination within a year.

♦	The rules are in ac	cordance with the Japanese law.
	☐ I have read abov	e and accept the terms.
Γ)ate·	Signature: